Cape Cod Community College

Annual Evaluation of College Meeting and Governance Effectiveness Survey Results

CCCC’s Office of Institutional Research and Planning has compiled the results of the Annual Evaluation of College Meeting and Governance Effectiveness Surveys for the December 2002 survey, the May 2004 survey and the May 2007 survey. Prior to May 2007, these surveys were completed on a paper instrument. I have not been able to find the results of any surveys conducted before the December 2002 survey. However, I have heard from several people that previous surveys were in a different form which would make the comparison to the December 2002, May 2004 and May 2007 survey results problematic. I do not believe there was a survey conducted in May 2005 or May 2006 because of work to rule. In May 2007, the survey was conducted electronically in a paperless form. The number of respondents has increased from 54 in December 2002 to 76 in May of 2007.

Because of the relatively small number of respondents, less than 100, statistical analysis has limited value. The survey used a five point scale of “Strongly Agree,” “Agree,” “Neither Agree nor Disagree,” “Disagree” and “Strongly Disagree.” In an effort to make these data more usable, I have merged the “Strongly Agree” and “Agree” categories to provide a summary number which reflects the answers to each question. This information is highlighted in gray on the attached spreadsheets. I have used the benchmark of a ten percentage point change to determine which questions had a major change in responses since the December 2002 survey.

The following areas had a change of ten or more percentage points: “Committee meetings were well attended” (88% to 69%), “The College Meeting meets at appropriate intervals” (85% to 73%), “Adequate time is available for debate on motions” (69% to 47%), “Pre-meeting communications are sufficient to adequately inform me on agenda items” (74% to 62%), “I have adequate say on issues raised at College Meeting” (79% to 69%), and “There are adequate communications to and from the administration” (52% to 42%).

There is a summary question which asks respondents to rate their overall satisfaction with the governance system. The combined “Very Satisfied” and “Satisfied” ratings have fluctuated from 54% in December 2002 to 63% in May 2004 to 52% in May 2007.

David A. Hemenway
Director, Office of Institutional Research
Cape Cod Community College
2240 Iyanough Road
West Barnstable, MA  02668-1599
508-362-2131 ext. 4574